

Orgon, March 02, 2023

ID LOGISTICS GERMANY SUPPORTS IKEA IN THE MODERNIZATION OF ITS DORTMUND SITE, DEDICATED TO E-COMMERCE ACTIVITIES

Partners since 2015, IKEA and ID Logistics are strengthening their collaboration this year through the expansion and modernization of the Dortmund logistics site in Germany. This strategic step aims to support the growth of IKEA's e-commerce business and ensure faster and more sustainable deliveries to end customers.



ID Logistics / IKEA Germany - Dortmund site @ID Logistics

A COMPLETELY MODERNIZED SITE

Operational since January 2023, the Dortmund site has carried out a major modernization and process optimization operation to support the strong growth of IKEA's e-commerce activities. Spread over four cells, this 44,000m² site can handle 100,000 parcels per week, compared to 60,000 previously. In order to support this increase in activity, the site has grown from 320 to 600 full-time employees.

"Thanks to the installation of this state-of-the-art automation dedicated to B2C e-commerce for the German market, ID Logistics supports IKEA in the long term. The aim is to sustainably increase the growth of its delivery business" - **Robin Otto, CEO of ID Logistics Germany (Griesheim).**

"Despite a site still in operation, a team of about thirty people, made up of managers from IKEA, ID Logistics and partners, carried out over two years and in five phases the implementation and launch of automated logistics" - **Gregor Eich, Director of Project Management and Engineering at ID Logistics Germany (Griesheim).**

"We are pleased to intensify our collaboration with our partner ID Logistics through this project. Retail is changing around the world and the growing importance of e-commerce is part of that change. The evolution of our customers' needs is at the center of our concerns. We are proud to take another step forward with the launch of ID Logistics Dortmund's delivery site for IKEA Germany, to ensure our customers have an exceptional shopping experience in every way, whether in our stores or online." - **Kai Fuhlrott, Head of Customer Satisfaction IKEA Germany.**

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FASTER AND MORE SUSTAINABLE E-COMMERCE ORDERS

In order to increase the speed and ensure even greater safety for employees, the warehouse has been automated with the installation of a new control station with a length of 3,000 meters, as well as new-generation, space-saving and ergonomic freight elevators.

On the environmental side, ID Logistics has replaced the plastic packaging films (i.e. 9 000 kilometres used per year) with a recyclable material: paper glued by humidification. The packaging cartons have also been redesigned and reduced as much as possible to optimize each load. Thus, the number of trucks on the road is reduced, reducing CO₂ emissions from deliveries. Finally, the lighting of the site's alleys is switched to LED with motion detectors, reducing electricity consumption by up to 95%.

Committed to a policy of sustainability, ID Logistics plans to install 5 hives on this site to promote biodiversity. To do this, the logistician will reserve an outdoor area of 825 m² on which an assortment of flowers for pollination will be sown in spring.

"We are proud to have ID Logistics by our side. For us, it is a reliable partner with whom we have enjoyed a fruitful relationship for many years. Thanks to the modernity of the facilities used on the site, our customers' online orders can be processed more quickly and efficiently, in an ever more responsible approach. This allows us to continue to grow our e-commerce business, while contributing to IKEA Germany's sustainability goals"
- Kai Fuhlrott, Head of Customer Satisfaction IKEA Germany.

Finally, as part of its international CSR strategy, ID Logistics is committed to promoting the integration of disabled staff within its warehouses, such as the Dortmund site and the second IKEA site managed by ID Logistics in Salzgitter. In 2023, the logistician will be supported by specialized associations to accelerate its inclusion policy.

ABOUT INGKA GROUP

The Ingka Group (Ingka Holding B.V.) is one of the 11 groups that own the IKEA sales channels under a franchise agreement with Inter IKEA Systems B.V. The Ingka Group consists of three divisions: IKEA Retail, Ingka Investments and Ingka Centres. It is the world's largest furniture retailer and operates 371 stores in 31 countries. In fiscal year 2022, 680 million people visited IKEA stores and 3.8 billion people visited the www.IKEA.com website. The Ingka Group acts to improve the daily lives of as many people as possible by offering aesthetic, functional and high-quality furnishing items at affordable prices.

ABOUT IKEA GERMANY

IKEA has been present in Germany since 1974. Currently, we operate IKEA stores at 54 locations as well as three IKEA Planning Studios. In Germany, we employ around 19,270 people and together we work towards the realization of IKEA's vision: "To improve the lives of as many people as possible".

ABOUT ID LOGISTICS



ID Logistics, headed by Eric Hémar, is an international contract logistics group, with a turnover of €2.5 billion in 2022. ID Logistics manages 365 sites in 17 countries representing more than 8 million m² operated in Europe, America, Asia and Africa, with 30 000 employees.

With a balanced customer portfolio between distribution, industry, healthcare and e-commerce, ID Logistics is characterized by offers involving a high level of technology. Developing a social and environmental approach through multiple original projects since its creation in 2001, the Group is now resolutely committed to an ambitious CSR policy. The ID Logistics share is listed on the regulated market of Euronext in Paris, compartment A (ISIN code: FR0010929125, ticker: IDL).