## PRESS RELEASE



Orgon, October 5th, 2023

# ID LOGISTICS ENTRUSTED WITH THE MANAGEMENT OF GALERIES LAFAYETTE SITE IN SAINT-QUENTIN-FALLAVIER (38)

ID Logistics, an international contract logistics leader, has been chosen by Galeries Lafayette to take over its logistics activities in Saint-Quentin-Fallavier (38). Recognized for its know-how in e-commerce and ready-to-wear, ID Logistics has set up a complete training program for existing employees and modernization of the site, in order to ensure business continuity and guarantee a level of service excellence.



Operations at the Saint-Quentin-Fallavier site. ©ID Logistics

#### ID LOGISTICS: NEW OPERATOR OF THE SAINT-QUENTIN-FALLAVIER SITE

For the first time, Galeries Lafayette has put the outsourcing of logistics activities in working order. ID Logistics has therefore been chosen to take over the activities of the warehouse in Saint-Quentin-Fallavier in Isère, for a period of 6 years. With a floor area of 30,000 m², this site has several mezzanines allowing to benefit from a total storage area of 45,000 m². Since July 1st, ID Logistics has been in charge of receiving, preparing and shipping various Galeries Lafayette products, such as textiles, shoes, accessories, tableware, etc.

#### ID LOGISTICS CHOSEN FOR ITS GLOBAL HR AND TECHNOLOGICAL APPROACH

ID Logistics has convinced Galeries Lafayette because of its comprehensive HR approach and a global site modernization program:

On the Human Resources side:

- The 127 permanent employees on site were all introduced to the **new processes** implemented by the logistician and also benefited from comprehensive training on the innovations deployed to optimize the preparation and shipment of e-commerce orders.
- Touch **screens** also make it possible to make fast and digitized Short Interval Animation (AIC) sessions on site, and thus standardize managerial practices by involving field actors in a desire for continuous improvement.

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On the modernization of the site:

- A **put-to-light solution** and its set of indicator lights, assists and indicates to the operator where and in what quantity the products must be deposited in each package in order to make the quality of the preparations more reliable.
- In order to streamline all warehouse flows, ID Logistics will implement in the coming months a single WMS for e-commerce and store shipping activities, in France and internationally.

# A CUSTOMER DEMAND ALIGNED WITH THE FASHION AND E-COMMERCE EXPERTISE OF ID LOGISTICS

Recognized for its expertise in the e-commerce and textile sector, ID Logistics was able, in this resumption of activity, to rely on the teams of Saint-Quentin-Fallavier and their solid knowledge already established in Fashion. For several years, they have developed know-how specific to this sector and to the e-commerce activity: management of import-export flows on a global scale, customs requirements, efficient management of a large number of references and the seasonality of activities, etc.

Thanks to this well-established expertise, ID Logistics ensures its new customer the continuity of its activities, while guaranteeing an immediately operational site, a high-end quality of service and prospects for optimizing flows.

**Eric Hémar, Chairman and CEO of ID Logistics Group,** said: "We are delighted to welcome to our company employees from Galeries Lafayette who have strong expertise in the fashion and luxury goods sector. The confidence of this new customer reinforces our strategy to become a service provider focused even more on sectors with high added value and high environmental requirements."



#### **ABOUT ID LOGISTICS:**

ID Logistics, led by Eric Hémar, is an international contract logistics group with a turnover of €2.5 billion in 2022. ID Logistics operates 375 sites in 18 countries representing more than 8 million square meters of warehouses in Europe, America, Asia and Africa, with 30,000 employees. With a balanced customer portfolio between retail, e-commerce and consumer goods, ID Logistics is characterized by offers involving a high level of technology. Developing a social and environmental approach through numerous original projects since its creation in 2001, the Group is today resolutely committed to an ambitious CSR policy. ID Logistics shares are listed on the regulated market of Euronext Paris, compartment A (ISIN code: FR0010929125, Ticker: IDL).