

Orgon, January 16, 2024

ARTIFICIAL INTELLIGENCE AT THE SERVICE OF ZERO DEFECT PREPARATION: ID LOGISTICS DEVELOPS A NEW SOLUTION CALLED SMARTVISION

ID Logistics, the international leader in contract logistics, is improving the reliability of order picking with its new SmartVision solution. Artificial intelligence interprets the data filmed by stereovision cameras and monitors the preparation of parcels by operators in real time.



SmartVision solution deployed in France ©ID Logistics

ARTIFICIAL INTELLIGENCE AT THE SERVICE OF OPERATIONAL EXCELLENCE:

The SmartVision solution has been designed from the ground up to adapt to the constraints and requirements of ID Logistics' activities. In particular, it makes it possible to:

- **Reduce the error rate by 80%:** the stereovision camera continuously films the actions carried out on the trolley and ensures detailed monitoring of the preparation process. It accurately measures the volume of parcels deposited by order pickers and validates the operation if it is compliant. In this way, control operations are always carried out in real time.
- **Instantly control thanks to Artificial Intelligence (AI):** the AI integrated into the solution interprets the data captured by the camera in real time. In this way, the system ensures instant validation of the number of parcels deposited, thus enhancing the reliability of the picking process. The images are also used in the event of a complaint to verify that the preparation process has been carried out according to expectations. This video tracking makes it possible to better identify the causes of dissatisfaction, thus continuously improving the order preparation process and the customer experience.
- **Digitize the team leader position:** the solution goes beyond simple operational optimization by offering a complete digitalization of the team leader position. Thanks to this tool, managers can monitor the progress of the preparation of each order in real time and effectively support the teams. Key indicators such as the quality rate, the volume remaining to be prepared or the conformity of the palletizing are also used to predict targeted corrective measures.

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A SOLUTION DELIVERED BY ID LOGISTICS

This particularly innovative solution is already in place at a food distribution site in the north of Paris. The logistician will develop it on retail sites in the coming months, in France and internationally. SmartVision brings unprecedented reliability and offers a level of service that is unique in the market.

"At ID Logistics, innovation is everyone's business and we are happy to see the concrete effects every day in the field. The quality of preparation is one of our major challenges for all our customers and in all countries. With the deployment of SmartVision, we are able to demonstrate that we can still break new frontiers in this area. – Eric Hémar, Chairman of ID Logistics Group



ABOUT ID LOGISTICS:

ID Logistics, led by Eric Hémar, is an international contract logistics group with a turnover of €2.5 billion in 2022. ID Logistics operates 375 sites in 18 countries representing more than 8 million square meters of warehouses in Europe, America, Asia and Africa, with 30,000 employees. With a balanced customer portfolio between retail, e-commerce and consumer goods, ID Logistics is characterized by offers involving a high level of technology. Developing a social and environmental approach through numerous original projects since its creation in 2001, the Group is today resolutely committed to an ambitious CSR policy. ID Logistics shares are listed on the regulated market of Euronext Paris, compartment A (ISIN code: FR0010929125, Ticker: IDL).